

Hydroelite 3G-1

SERVICE

# Troubleshooting Ver. 2

Drive and control system

2006-01-07 BB/LAK/PF Edit 2.0

AK/PF Side 1

T 100 20 EN

Technical Documentation

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#### 1 Introduction

This troubleshooting instruction describes known faults which can be corrected without use of a PC. For advanced troubleshooting, see T 100 34.

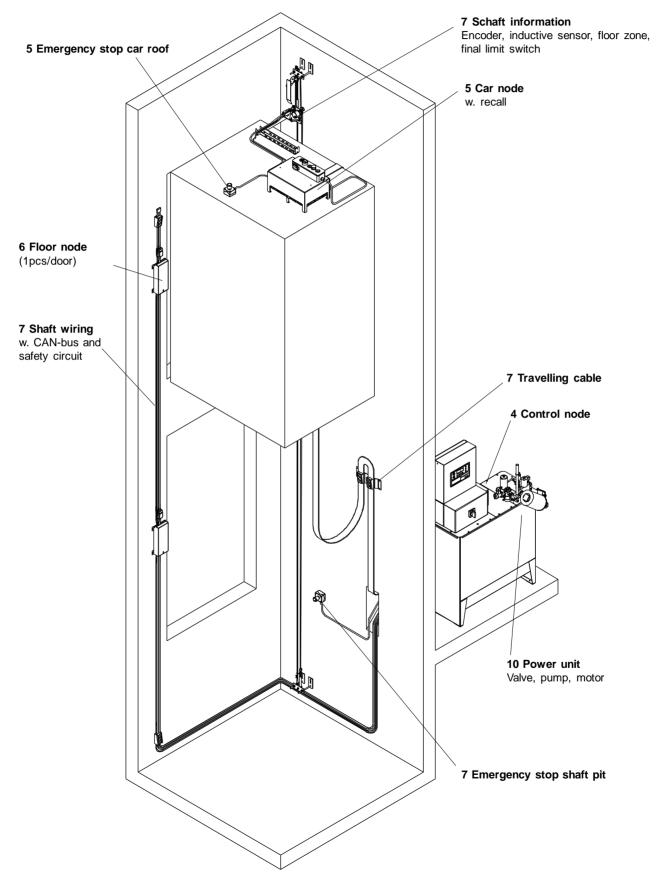


Fig. 1 System overview, Hydroelite

# 2 Control panel

In front of the Hydroelite control node there is a control panel with display. Complete description of the control node and its display function are described in instruction **T 100 37 Control node menu**.

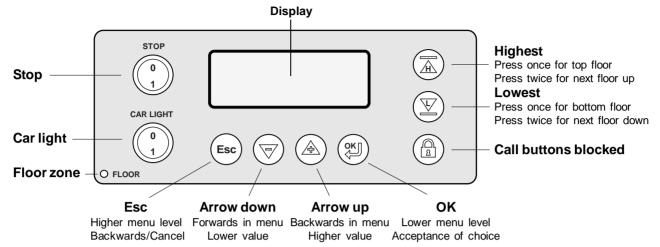


Fig. 3.1 Control panel

LIFT CAR

Stop - switch that gives/recalls stop command to lift car

Car light - switch that lights/unlights the car light

Floor - Yellow LED that lights when lift car is within floor zone

- Button to make travel command upwards; press once for travel to top floor, and twice

for travel to next floor in up-direction

Lowest - Button to make travel command downwards; press once for travel to bottom floor,

and twice for travel to next floor in down-direction

Call buttons blocked

- Button to block /unblock calls

DISPLAY

Esc - Button to step to higher menu level, and for step backwards or cancelling menu

choices

Arrow down - Button to step forwards within menu level, and decrease digits/values at parameter

adjustments

Arrow up - Button to step backwards within menu level, and increase digits/values at parameter

adjustments

OK - Button to step to lower menu level, and for accept new parameter adjustments.

#### 2.1 Display view

#### 2.1.1 Description of display modes

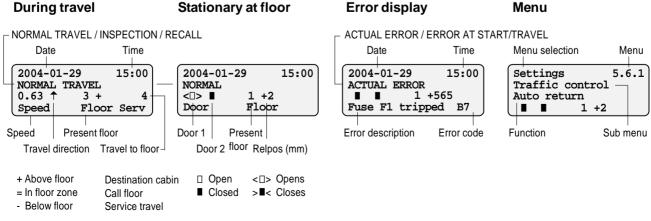


Fig. 2.2 Display modes



#### 2.1.2 Display view of safety circuit

Menu level 1.5 shows the safety circuit in connected order with start at terminal P201 (supply safety circuit)

- I =closed contact
- o = open contact
- =node inactive

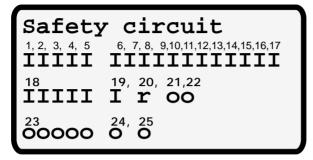


Fig. 2.3 Menu level 1.5, safety circuit

	Terminal no.	Terminal		_
	no connectio	n sensor	Description E	rror code_
_	Control node:	D004_4		D.7
1.	P201:1-2	P201:1	Supply to safety circuit	B7
2.	P202:7-8	P202:7	Emergency stop Panel	B1
3.	P202:3-6	P202:3	Emergency stop Pit	B2
4.	P202:1-2	P202:1	Slack rope switch Pit	B8
5.	P203:6-7	P203:6	Emerency stop Recall handle	F6
	Car node:			
6.	P204:11-12(m.r.)		Final limit switch, shaft mounted	J6
7.	X6:101-102	P670:11	Final limit switch, car roof mounted	L2
8.	X6:102-104	P670:10	Safety gear switch	J5
9.	X6:104-106	P670:9	Slack rope switch/top runby buffer	J3
10.	X6:106-108	P670:8	Emergency stop car roof	G2
11.	X6:108-110	P670:7	Emergency stop car	G1
12.	X6:110-112	P670:6	Movable sill flap	J2
13.	X6:112-114	P670:5	Movable car flap	J1
14.	X6:114-115	P670:4	Trap door	G7
15	P633:7,8-6	P670:3	Emergency stop car roof panel	G4
16.	X6:116-117	P670:2	Car door 1 closed	G5
17.	X6:117-118	P670:1	Car door 2 closed	G6
	Floor nodes:			
18.	P1:2-1	P1:2	Closed landing door / floor	N1->N8 (side1
				X1->X8 (side2
	Control node:			
19.	P204:3-2	P204:3	Closed landing door return from last no	ode R8
	Car node:		•	
20.	r/R		Travel relay K609 (R=active, r=inactive	e) G8
21.	X6:119-120	P671.4	Locking contact car door 1	G8
22.	X6:120-121	P671:3	Locking contact car door 2	G9
	Floor nodes:		3	
23.	P8: 2-3	P8:2	Locked landing door / floor	M1->M8 (side
- "	-		3	Y1->Y8 (side2
	Car node:			11 10 (0.002
24.	P208:5 (m.r. node	e)P608:5	Safety circuit end	G3
	Relay K204/206	,. 300.0	Safety circuit relay	C1/E4

#### 2.2 Error - and information codes

The display shows the current error or information code or that error that interrupt the latest travel or start attempt.

The system holds a error log, a caution log and an information log (1.2 System log) which in each case holds up to thirty error- or information codes in reverse chronological order, i.e. the latest error is shown first (1.2.1.1 Latest error)

The log also shows when every error occurred (date and time) and at which floor and position and also in which mode the error occurred (at start, during travel or stationary at floor).

The error log (1.2.1) stores:

- Blocking error s(are reset by ESC)
- 2. Errors that have prevented a serie of start attemps

The caution log (1.2.2) stores:

- 1. Errors that are blocking but do not interrupt a travel or a start attempt.
- 2. Errors that occur stationary a floor e.i. door opening/closing errors.

The Information log (1.2.3) stores:

1. Occurrences that interrupt a travel or start attempt, but normally are not an error e.i. emergency stop button, photocell.

There are also a Total log (1.2.4) which contains all the three backlogs in chronological order and also a short description of all error codes. (1.2.5 Info, all errors).

When login, it is possible to retrieve the logs.

Error and information log is not erased at power failure.

The possible error and information codes are listed in the following table together with short descriptions, suggestions on what might have caused the errors and possible actions.





Error blocks upwards travels

Error blocks all travels

If the error blocks the lift, the blocking can be removed by pressing the ESC-button on the display.



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	Description	Possible Cause	Suggested Action
	No upstart due to overheated motor windings	Motor is overheated	Wait for motor to cool down. Check out the motor
		Thermistor, connected to X3:7-8 (P213:7-8)	Search for rupture in the wiring/ Thermistor function error
ERR	No upstart due to one/more	Contactor K1 active, contacts are welded	Check out the contactor
	thyristors of softstarter being already active	together Short circuit in at least one of the thyristors TY1	Check out the thyristor module
	,	Softstarter board error	Replace the softstarter board
	No upstart due to overheated oil	Oil temperature exceeds 70°C	Wait for oil to cool down
A3		Thermistor,connected to X3:5-6 (P213:5-6)	Search for rupture in the wiring/ Thermistor function error
ERR	No downstart,or	Hose rupture	Check out the hose
A4	upstart cancelled after 3s due to system pressure below min limit	Pressure guard min press. X3:9-10 (P213:9-10)	Search for the break/function error in pressure guard
ERR A5	No upstart due to phase error	Incoming phase rotation faults	Exchange two phases
Α3		A least one phase is missing	Search for blown fuse or some kind of break
		Softstarter board error	Replace softstarter board
	No upstart due to top of ramp signal being already active	Softstarter board error	Replace softstarter board
ERR	No upstart due to Top of ramp signal came too late during previous start	Motor size incorrect set on softstarter board	Choose correct motor size acc. table 4.1
	provided start	Softstarter board error	Replace softstarter board
	Emergency stop controller	Emergency stop on panel pressed,	Reset emergency stop button
B1 ERR	Emergency etch nit	safety circuit open at P202:7	Doost amarganay atan huttan
B2	Emergency stop pit	Emergency stop in shaft pit pressed, safety circuit open at P202:5 or 3	Reset emergency stop button
ERR B3	High system pressure	Overloaded lift car	Unload the overload
		Pressure guard is maladjusted	Adjust the pressure guard
		Interruption/function error on pressure guard or wiring, connected to X3:1-2 (P213:1-2)	Search for interruption/function error in pressure guard/wiring
	No upstart due to relay K205	Relay K205 in controller faults	Replace control node board
	is active before start No upstart due to relays K201,203	Relays K201,203 in controller fault	Replace control node board
	are active before start	Travel relative (COO) is not do an arrived in	Ohaali aut ralau KCOO /
	No start due to relays K204,206 are active before start	Travel relay K609 is not deenergized, i.e. safety circuit is closed up to relays K204,206 (P208:5)	Check out relay K609 / replace car node board
		Fault connection that bridges relay K609	Check out the connection
		Relays K204,206 in controller fault	Replace control node board
_	Fuse F1 tripped / No supply	Fuse F1 (or F8, 110V trafo) tripped,	Reset fuse/s
В7	to safety circuit	Safety circuit open at P201:1	
		Short circuit in safety circuit	Take actions of short circuit
		Too high load of safety circuit due to supply to retracting ramp/pawl device	Decrease the power consumption to below fuse value(F1)
ERR B8	Slack rope pit	Slack rope contact in pit activated, safety circuit open at P202:1	Reset the contact
ERR	No start due to relay are K204, 206 inactive	System nodes/sensors report no interruptions in the safety circuit	Check out the safety circuit at P208:5
		Relays K204, 206 in controller fault, inactive thogh closed safety circuit at P208:5	Replace control node board

Code	Description	Possible Cause	Suggested Action
ERR C2	No upstart due to contactor K1 is active before start	K1:31-32 not released before start	Check out help contact K1:31-32
		Contactor K1 active, contacts welded together	Replace the contactor
		Contact in relay K205 is welded together	Replace the control node board
		Short circuit in transistor that controls relay K205	Replace the control node board
ERR C3	No upstart due to contactor K1 is inactive at start attempts	K1:31-32 not pulling in when contactor is active	Check out help contact K1:31-32
		Contactor faults	Replace the contactor
		Supply is missing to K1:A1 (P215:7)	Check out the supply by relays K205, K206 / K204, replace the control node board
		Transistor that controls relay K205 faults	Replace the control node board
ERR	No upwards start due to	Softstarter board faults	Replace the softstarter board
C4 ERR	softstarter inactive  No upwards start due to servo	Servo valve contact disconnected	Reconnect/Check out the contact
C5	voltage faults	Servo valve contact disconnected	Reconnect oneck out the contact
		No voltage X3:3-4 (P213:3-4)	Search for break
		The final stage transistor that controls the servo coil current, faults	Replace the control node board
		Servo valve faults	Replace the servo valve (see 10.5)
ERR C6	No downwards start due to lack of servo current through servo valve	Servo valve contact disconnected	Reconnect/Check out the contact
	coil	No voltage X3:3-4 (P213:3-4)	Search for break
		The final stage transistor that controls the servo coil current, faults	Replace the control node board
		Servo valve faults	Replace the servo valve (see 10.5)
ERR E1	Stopped during up travel due to overheated motor	Motor is overheated	Wait for motor to cool down. Check out the motor
		Thermistor, connected to X3:7-8 (P213:7-8)	Search for rupture in the wiring/ Thermistor function error
	Stopped during up travel due to thyristor inactive	Soft starter board error	Replace the softstarter board
	Stopped during travel due to system pressure has fallen below	Hose rupture	Check out the hose
	its lower limit	Rupture valve released	Check out set value
		Pressure guard min pressure X3:9-10 active (P213:9-10)	Search for rupture in the wiring/ Pressure guard function error
ERR	Stopped during travel due to	System nodes/sensors report no	Check out the safety circuit at P208:5
E4	relays K204, 206 is inactive	interruptions in the safety circuit	
ERR	(safety circuit open) Stopped during uptravel due to	(possibly a very short interruption) K1:31-32 closed when contactor is active	Check out help contact K1:31-32
E5	contactor K1 is inactive	Contactor faults	Replace the contactor
		Supply is missing to K1:A1 (P215:7)	Check out the supply by relays
			K205, K206 / K204
ERR	Stopped during up travel due to	Transistor that controls relays K205 faults  At least one phase is missing to main supply	Replace the control node board  Cheack out the fuses or search for
E6	phase error		break
ERR E7	Stopped during up travel due to motor run time error	Full speed up reduced	Check out servo valve, pump and leakage in hose and pulse damper See T10033 9
ERR F1	Software -timing error	Control node board faults	Replace the control node board
		Program error	Contact Hydroware
ERR F2	Software -Watchdog error	Control node board faults	Replace the control node board
		Program error	Contact Hydroware



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	Description	Possible Cause	Suggested Action
ERR F4	Recall missing voltage at P203:8	Recall missing voltage at P203:8	
	Recall call when not in recall mode P203:5	This travel type needs normal mode recall P203:5	Reset to normal mode
	Recall do not complete the safety circuit when start command is sent.	Emergency stop or recall switch in wrong mode	Reset emergency stop or switch on recall
		Contacts for safety circuit on up/down button out of order Safety circuit open at P203:6	Check out contacts for safety circuit on up/down button
ERR F7	High temperature in machine room Sensor on control node board	Too high temperature in controller	Wait for temperature in the machine room has cool down. Check out the controller
		Control node board faults	Replace control node board
ERR F9	Buffer pawl device 2 active during down travel	Lift car stand on stoplug  Buffer contact out of order or maladjusted	Run the lift off stoplug (Run off travel is automatically done) Check out the contact
ERR G1	Emergency stop in car	No 24V on P208:2  Emergency stop button in car is pressed safety circuit is open at P670:7(X6:108-110)	Check out the cause of emergency stop
	Emergency stop on car roof	Emergency stop button on car roof is pressed	Reset the ermergency stop button
	Safety circuit open at P208:5 (sensor is placed at P608:5)	safety circuit is open at P670:8(X6:106-108)  No voltage at P208:5 (P608:5)	Check out safety circuit at P208:5
GS	(Serisor is placed at Food.5)	Landing nodes report no interruptions in the safety circuit	Fault connection of door locking circuit No communication to
ERR	Stop car roof panel	Emergency stop on car roof panel pressed	floor nodes  Reset the ermergency stop button
G4		Contacts for safety circuit on up/down button out of order at inspection travel, safety circuit open at P633:6	Check out contacts for safety circuit on up/down button
ERR G5	Car door 1 open	Car door side 1 open, safety circuit open at P670:2(X6:116-117)	Check out and close car door side 1
ERR G6	Car door 2 open	Car door side 2 open, safety circuit open at P670:1(X6:117-118)	Check out and close car door side 2
	Trap door car open	Trap door car open, safety circuit open at P670:4(X6:114-115)	Close the trap door in car
	Car door 1 unlocked	Car door side 1 unlocked safety circuit open at P671:4(X6:119-120)	Check out locking contact car door side 1
		K609, travel relay inactive	Check out travel relay, Replace car node board
ERR G9	Car door 2 unlocked	Car door side 2 unlocked safety circuit open at P671:3(X6:120-121)	Check out locking contact car door side 2
ERR H1	No speed signal in upstart despite max servo valve current	Pressure relief valve is active	Unload if overload. Adjust presure relief valve (see T10033 11)
		Air in system at commissioning	Repeat start procedure
		Too low supply voltage to servo valve	Check bypass pressure (see 10.1.3)
		Servo valve error	Check servo (see 10.1.1), replace if required (see 10.5)
		Pilot filter up is clogged	Check / replace pilot filter (see 10.9)
	Lift emergency stopped just after start	Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required.
ERR H2	Stopped during uptravel due to disappearance of speed signal	Pressure relief valve is active	Unload if too much load. Adjust pressure relief valve(see T10033 11)
		Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required.

	Description	Possible Cause	Suggested Action
ERR	No speed signal in downstart	VMD cannot open	Check out the function by
Н3	despite min servo valve current		manually affect the VMD valve
			Search for break in the wirings
			Replace the coil
			If required, replace the VMD valve
		Check valve VR near pressure relief	Dismantle VMD under M8-screw,
		valve not close	check for dirt
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt. Replace if required.
	No speedsignal in downstart, or	Rupture valve tripped	Check out the hose or adjust
H4	stopped during downtravel due to disappearance of speedsignal		the valve
	disappearance of speedsignal		(see T10033 and T10015 4.6)
		VMD cannot open	Check out the function by
			manually affect the VMD valve
			Search for break in the wirings
			Replace the coil
			If required, replace the VMD valve
		Check valve VR near pressure relief	Dismantle VMD under M8-screw,
		valve not close	check for dirt
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt. Replace if required.
	Stopped during a downtravel	Servo valve error	Check servo (see 10.1.1),
H5	due to overspeed		replace if required (see 10.5)
		Power failure in servo supply	Search for break in the wirings
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
	About a second at a second and a second as	VAID started	and gear belt.
ERR H6	Abnormal stop after downtravel due to VMD not closing.	VMD stucked	Check out the function by manually affect the VMD valve
		_	
	NOTE: Do not switch off the main switch		Search for break in the wirings
	until the lift has been emergency		Replace the coil
	lowered to the bottom floor!		If required, replace the VMD valve
	(Use the manual emergency		
	lowering equipment)	VRP cannot close	Check out the VRP valve
		VMD coil do not became deenergized, due to short circuit in the transistor that contols VMD	Replace the control node board
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt. Replace if required
	Stopped during uptravel after	Hydraulic parameters fault	Delete Learn hydraulic travel and
H7	passed the destination floor		switch on/off the power, make a new
	with more than 10 mm		Learn hydraulic travel (see T10033 5)
		Servo valve error	Check the servofilters, replace if required (see T10005 5.3)
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt. Replace if required
	Speed was indicated during the air	Start from buffer	Make a new start
Н8	bleeding procedure	Samue vielve errer	Deplete the companie
		Servo valve error	Replace the servo valve (see T10005 9)
			(000 110000 0)



T 100 20 EN Side 11

	Description	Possible Cause	Suggested Action
ERR	The speed exceeded 0.3 m/s while	Too low supply feed to servo valve	Check bypass pressure (see 10.1.3)
Н9	relevelling to floor		
		Servo valve error	Check servo (see 10.1.1),
		Servo valve error	Replace if required (see 10.5)
EDD	Roof flap open	Roof flap at swing door active,	Search for cause to emergency stop
J1	Trool hap open	safety circuit open at P670:5 (X6:112-114)	Reset the roof flap
	Sill flap open	Sill flap at swing door active,	Search for cause to emergency stop
J2	Зіі пар ореп	safety circuit open at P670:6 (X6:110-112)	Reset the sill flap
	Slack rope car or overspeed	Slack rope car or overspeed governor active,	Search for cause to emergency stop
J3	· '	, ,	
	governor  Blocked car after final limit switch	safety circuit open at P670:9 (X6:104-106)  Lift has activated the final limit switch,	Reset the switch Search for cause to emergency stop
	is activated (see ERR J6)	connected at P204:11	Reset the blocking by Esc-button
	` '	Safety gear contact released,	Search for cause to emergency stop
J5	Safety gear tripped	, ,	9 , .
	Final limit switch activated	safety circuit open at P670:10 (X6:102-104)	Reset the safety gear device
	Final limit switch activated	Final limit switch, shaft-mounted, activated	Search for cause to emergency stop
J6		safety circuit open at P204:11	Reset the limit switch
	Communication error car node	Short circuit in bus-system	Check the resistance between bus-
J7			wirings (see 9)
		24 V on car roof overloaded	Measure/check power consumption
		1 1 1 1	on car roof (max 2A)
			, ,
		Interference from external component	Separate low and high voltage
			signals.
			Mount interference eliminator on
			connected magnets/motors
			(see T10060)
		Car node faults	Replace car node board
INFO	Emergency stop photocell,	Photocell beam is broken	Search for cause to emergency stop
J8	swing door		
		Break/function error of photocell or wiring,	Search for break/function error on
		connected to programmable input	photocell / wiring
INFO	Fulload pressure	Load in car is more than 75% of max load	Unload
J9			
		Pressure switch is maladjusted	Adjust the pressure switch
		Break/function error of pressure switch or	Search for break/function error on
		wiring, connected to X3:11-12 (P213:11-12)	pressure switch / wiring
EDD	Buffer pawl device 1	Lift car stand on stoplug	Run the lift off stoplug
	activated at down travel	Lift car stand on stoping	(Run off travel is automatically done)
ΝZ	activated at down traver	Buffort contact foults or molediusted	Check the contact
		Buffert contact faults or maladjusted	Check the contact
EDD	Double device 2 in not extend position	No 24V at P672:9 (X6:76)	Charle paud davias
	Pawl device 2 in not extend position	Pawl device stucked in not extend position	Check pawl device
	Pawl device 2 in not extend position before upwards start	Pawl device stucked in not extend position	
	•	` /	Run off travel is automatically done
	•	Pawl device stucked in not extend position	
	•	Pawl device stucked in not extend position	Run off travel is automatically done
	•	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted	Run off travel is automatically done if lift is beyond floor zone
K4	before upwards start	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)	Run off travel is automatically done if lift is beyond floor zone Check contact
K4	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted	Run off travel is automatically done if lift is beyond floor zone
K4	before upwards start	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet
K4 ERR	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done
K4	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone
K4 ERR	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done
K4	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone
K4 ERR K5	before upwards start  Pawl device 2 in not retract position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone
ERR K5	before upwards start  Pawl device 2 in not retract position at start upwards	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted  KKN2 closed, 24V at P672:4 (X6:74)	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone Check contact
ERR K5	Pawl device 2 in not retract position at start upwards  Pawl device1 in not extend position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted  KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted  KKN2 closed, 24V at P672:4 (X6:74)	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone Check contact
ERR K5	Pawl device 2 in not retract position at start upwards  Pawl device1 in not extend position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted KKN2 closed, 24V at P672:4 (X6:74)  Pawl device stucked in not extend position	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone Check contact Check out pawl device
ERR K5	Pawl device 2 in not retract position at start upwards  Pawl device1 in not extend position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted KKN2 closed, 24V at P672:4 (X6:74)  Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone Check contact Check out pawl device Run off travel is automatically done if lift is beyond floor zone
ERR K5	Pawl device 2 in not retract position at start upwards  Pawl device1 in not extend position	Pawl device stucked in not extend position  Lift is stopped with pawl device against stop lug  Pawl device contact faults or maladjusted KKN2 open, No 24V at P672:4 (X6:74)  Pawl device magnet not functions  Lift is stopped on stop lug  Pawl device contact faults or maladjusted KKN2 closed, 24V at P672:4 (X6:74)  Pawl device stucked in not extend position	Run off travel is automatically done if lift is beyond floor zone Check contact Check supply voltage/magnet Run off travel is automatically done if lift is beyond floor zone Check contact Check out pawl device Run off travel is automatically done

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**T 100 20EN** Side 12

Code	Description	Possible Cause	Suggested Action
ERR K8	Pawl device 1 in not retract position	Pawl device magnet not functions	Check supply voltage/magnet
No	at start upwards	Lift is stopped on stop lug	Run off travel is automatically done if lift is beyond floor zone
		Pawl device contact faults or maladjusted KKN1 closed, 24V at P672:6 (X6:72)	Check contact
ERR	Pawl device 2 in not retract position	Pawl device magnet not functions	Check supply voltage/magnet
K9	at down travel	Lift is stopped on stop lug	Run off travel is automatically done if lift is beyond floor zone
		Pawl device contact faults or maladjusted SKN2 open, no 24V at P672:5 (X6:73)	Check contact
ERR L1	Pawl device 1in not retract position at down travel	Pawl device magnet not functions	Check supply voltage/magnet
	at down traver	Lift is stopped on stop lug	Run off travel is automatically done if lift is beyond floor zone
		Pawl device contact faults or maladjusted SKN2 open, no 24V at P672:7 (X6:71)	Check contact
ERR L2	Final limit switch, car roof mounted, is activated	Safety circuit open at P670:11 (X6:101-102)	Search for cause to emergency stop Reset switch
ERR	Blocked car after final limit switch	Lift has activated final limit switch,	Search for cause to emergency stop
L3	is activated (see ERR L2)	connected at P670:11 (X6:101-102)	Reser blocking by Esc-button
ERR L4	Relay K205 active	Error at relay K205 in control node	Replace control node board
ERR L5	Relay K205 inactive	Error at relay K205 in control node	Replace control node board
	Floor zone sensor GZ permanent active	Sensor GZ is active between two floors 24V between P632:1-2 (sensor P210:2)	Check/replace sensor GZ
ERR L7	Photocell active before start	Photocell receivers are active when lift is stationary, connected to programmable input	Check/replace photocells
ERR L8	Levelling speed is higher than max - levelling speed during deceleration	Too low supply pressure to servo valve	Check bypass pressure (see 10.1.3)
	(Speed is adjusable in menu 5.5.4.3)	Servo valve error	Check servo (see 10.1.1), Replace servo if required (see 10.5)
		Fault set value in menu 5.5.4.3	Check / change value
		Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required
ERR L9	Levelling zone passed at deceleration and early door opening is activated (Levelling zone is adjustable in	Hydraulic parameters fault	Cancel learn hydraulic travel and switch on/off the power and make a new learn hyd.travel (see T10033 5)
	menu 6.1.4.3.1)	Servo valve error	Check servo (see 10.1.1), Replace servo if required (see 10.5)
		Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required
ERR M(n)	Landing door floor (n) side 1 open	Door contact closed door (swing door) not closed	Check door contact closed door
EDD	Landing door floor (n) side 4	Safety circuit open at P1:2	Check wiring routing Check door contact locked door
ERR N(n)	Landing door floor (n) side 1 unlocked	Door contact locked door not closed	
		Retracting ramp not functions	Check retracting ramp magnet / supply
		Safety circuit open at P8:2	Check wiring routing

T 100 20 EN Side 13

	Description	Possible Cause	Suggested Action
	Door reversal contact active	Photocell, light barrier or close force limiter	Remove foreign objects that prevents
N9	Door is full opened and refuses	active	door closing
	closing	No. 2047/ 51	Check photocells / contacts
		No +24V at: Side 1 P901:4 Side 2 P902:4	Check wiring routing
ERR	Node at floor (n) side 1	No bus communication with or power supply to	Check connections
	no communication	floor node	Chicak commodicine
- ( )			
		There are no node with correct address	Check address switches
		Floor node faults	Replace floor node
	Switch SW201 (ON)	Switch SW201 on control node noard is not in	Set switch SW201 on control node
	(switch for force operation)	normal mode	board in normal mode
	Learn floor travel up is not accepted	Floor zone information faults	Check floor zone sheet metal
P1		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
		board	and gear belt.
ERR	Learn floor travel down is not	Floor zone information faults	Check floor zone sheet metal
	accepted		
		Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt.
	Power failure	Main switch off	Switch on main switch
P3	System is supplied by battery		
EDD	backup	Power failure incoming phases	Check incoming phases
P4	Speed during a downtravel decreased by 30% from maxspeed	Rupture valve has tripped	Check the rupture valve
F 44	during this downtravel		
	during this downtraver	Temporarily pressure drop in the system	Search for foreign objects in the
		remperantly pressure area in the eyetem	hose system
			(eg. forgotten plastic plug)
ERR	Learn hydraulic travel is not	Servo valve error	Check the stick-out on the servo
P6	accepted due to too low max servo		valve (see 10.1.4)
	current is learned (<25 000)		
			Adjust the servo screws (see 10.1.2)
			Replace servo valve (see 10.5)
ERR	Learn hydraulic travel is not	It can depend on a bad run on the guide rails	Check the stick-out on the servo
P7	accepted due to too high max servo	or a fault in the servo valve	valve (see 10.1.4)
	is learned (>29 000)		
			Adjust the servo screws (see 10.1.2)
			Replace servo valve (see 10.5)
INFO	Warning of too high max servo	It can depend on a bad run on the guide rails	If lift runs normally, take no actions.
P8	current is learned (>28 000)	or a fault in the servo valve	
	Learn hydraulic travel is accepted.		Otherwise:
			Check the stick-out on the servo
			valve (see 10.1.4)
			Adjust the servo screws (see 10.1.2)
			, , , , , , , , , , , , , , , , , , ,
INFO	Learn hydraulic travel is not	Up travel has been interrupted to earliy or	Replace servo valve (see 10.5)  Kör en längre uppresa
	accepted due to max speed is not	is not performed at all	itoi eii ialigie uppiesa
. •	learned in up travel	is not portorinou at all	
	• • • • •	Fault information from encoder/control node	Check out the encoder and its rope
		board	system incl. suspension and
			and gear belt. Replace if required.
	Max servocurrent has neither	It can depend on a bad run on the guide rails	Check the stick-out on the servo
		or a fault in the servo valve	valve (see 10.1.4)
	been learned in up travel nor in	of a fault in the servo valve	valve (see 10.1.4)
	down travel	of a radic in the servo valve	,
	•	of a fault in the servo valve	Adjust the servo screws (see 10.1.2)

T 100 20EN Side 14

	Description	Possible Cause	Suggested Action
INFO Q1	Disabled call buttons	Button "Call buttons blocked" has been pressed	Press button "Call buttons blocked" (at the bottom right of display) again
INFO Q2	Alarm activated	Alarm button has been pressed and relay K208 for alarm forwarding is active	Reset relay K208 by ESC-button
INFO Q3	Fire alarm activated Lift disabled	Fire alarm function is active, switch or signal from building	Reset switch
ERR	Relevelling speed is higher than 0.3 m/s with open door	Hydraulic parameters fault	Cancel learn hydraulic travel and switch on/off the power and make a new learn hyd.travel (see T10033 5)
		Servo valve error	Check servo (see 10.1.1), Replace servo if required (see 10.5)
		Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required
	Relevelling zone passed at relevelling with open door (relevelling zone is adjustable in menu 6.1.4.3.1)	Hydraulic parameters fault	Cancel learn hydraulic travel and switch on/off the power and make a new learn hyd.travel (see T10033 5)
	·	Servo valve error	Check servo (see 10.1.1), Replace servo if required (see 10.5)
		Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required
	Limit switch Door open is not activated	Limit switch "full opened door" faults	Check / replace contact
	Door open sequence runs out of time (15s)	Voltage not switched off: side 1 P901:2 side 2 P902:2	Check connections / wiring
ERR Q8	Limit switch Door closed is not activated	Limit switch "closed door" faults	Check / replace contact
	Door open sequence runs out of time (15s)	Safety circuit is not been closed: side 1 P670:2 (X6:116-117) side 2 P670:1 (X6:117-118)	Check connections / wiring
	Start attempt error Internal start attempt has fault values	Program error	Contact Hydroware
ERR	Overload switch External activated	Overload car	Unload overload
R1	(must be set lower than pressure switch PH (see ERR B3))	Interruption/function error of switch or wiring, connected to programable input	Search for break/function error in switch/wiring
	Fulload switch External activated Function is set as extra input.	Lasten i hisskorgen är > 75% av maxlast	Unload overload
	The second secon	Switch is maladjusted	Adjust switch
		Interruption/function error of switch or wiring, connected to programable input	Search for break/function error in switch/wiring
INFO R3	Minload switch External activated (destination is blocked at empty car)	No load in lift car  Switch is maladjusted	Enter the lift and destinate  Adjust switch
		Interruption/function error of switch or wiring,	Search for break/function error
	No bus communication with floor nodes or car node	connected to programable input see ERR J7(car node) and ERR Z9(floor nodes)	in switch/wiring
	Fireman control active	Fireman control function is activated, switch or signal from building	Reset the switch
_	Security bar pit activated	Security bar in pit is raised	Reset the security bar
L/O		Safety circuit open at P202:5 or 3	Search for break/function error in switch/wiring



T 100 20 EN Side 15

Code	Description	Possible Cause	Suggested Action
	Landing door open	Door contact closed door (swing door)	Check door contact closed door
R8	(any door in safety circuit is open)	not closed	Chaple wiring routing
FRR	Landing door unlocked	Safety circuit open at P204:3  Door contact locked door (swing door)	Check wiring routing Check door contact locked door
R9	(at "one floor node in machine room"	is not locked	Chook door contact looked door
	for connection of all doors)	Retracting ramp do not functions	Check retracting ramp magnet / supply
		Safety circuit open at P8:2	Check wiring routing
	Orderspecific error		
S1	Lovesilloval	Cil leglage compulsors in quetom	Charle all hydraulia ayatam
ERR S2	Low oil level	Oil leakage somewhere in system	Check all hydraulic system Refill oil
		Interruption/function error of switch or wiring, connected to programable input	Search for break/function error in switch/wiring
ERR S3	Encoder is not initiated	Power is on without connected encoder	Switch off the power and restart
		Fault at power supply / wiring routing	Check voltage and connections
<b></b>	About a later board floor	Fault information from encoder/control node	Replace if required
ERR S4	Abnormal stop beyond floor zone	Pressure relief valve has been tripped during deceleration up	Unload if overload Adjust the pressure relief valve (see T10033 11)
		Servo valve error	Check servo (see 10.1.1),
ERR	Door do not open despite voltage	No power supply to door machinery	Replace servo if required (see 10.5)  Check and reset fuse
T1	at opened relays K604 (side 1) K600 (side 2)	Fuse to door machinery is tripped	0.000, 4.14, 1000, 1000
	. 1000 (0.00 2)	If relay K62/K64 is used, relay faults	Check / replace relay
<b>EDD</b>	No security design assument	The door mechanics/electronics do not function	Check the door
T2	No opening door movement side 1 or 2	Emergency stop button on car roof is pressed  Limit switch door open is not closed	Reset emergency stop  Check contact
		No +24V voltage at P901:2 (side 1)	Check power supply /
<b></b>	Description describes allegate	P902:2 (side 2)	bridges from P661:6
T3	Door is not closing despite voltage at opened relays K605 (side 1) K601 (side 2)	No power supply to door machinery Fuse to door machinery is tripped	Check and reset fuse
	. 100 . (0.00 _)	If relay K61/K63 is used, relay faults	Check/replace relay
		The door mechanics/electronics do not function	Check the door
	No doorclosing movement side 1 or 2	Emergency stop button on car roof is pressed	Reset emergency stop
		Limit switch door close is not closed	Check contact
		No +24V voltage at P901:3 (side 1) P902:3 (side 2)	Check power supply / bridges from P661:6
INFO T5	Swing door open more than 10 minutes	Swing door is blocked in open position when lift is within floor zone (also see ERR M1-M8, X1-X8)	see ERR M1-M8, X1-X8
	Floor node with safety switch has no communication Safety switch: Contacts lowpit/top Fire recall switch FiremanCtrl switch	see ERR 01-08, Z1-Z8	see ERR 01-08, Z1-Z8
	Emergency stop in uptravel: Speed/servo current error	Servo valve error	Check the stick-out on the servo valve (see 10.1.4)
	Speed has not been decreased correspondingly to the servo current, during a deceleration to top floor.		Adjust the servo screws (see 10.1.2) Replace servo valve (see 10.5)
	Lift runs the risk of entering the final limit	Fault information from encoder/control node board	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required

	Description	Possible Cause	Suggested Action
	Emergency stop during down travel:	Servo valve error	Check the stick-out on the servo
U2	Speed/Servo current down faults		valve (see 10.1.4)
	Speed has not been decreased		Adjust the servo screws (see 10.1.2)
	correspondingly to the servo current,		Replace servo valve (see 10.5)
	during a deceleration to bottom floor.		
	Lift runs the risk of entering the	Fault information from encoder/control node	Check out the encoder and its rope
	final limit	board	system incl. suspension and
EDD	Floor zone signal disappeared	Floor zone sheet metal has been moved outside	and gear belt. Replace if required  Adjust suspension of floor zone
U3	during relevelling up	the sensor zone, at relevelling	sheet metal / sensor
	2. Lift has passed floor zone during	Servo valve error	Check bypass pressure (see 10.1.3)
	relevelling up		Check servo (see 10.1.1),
			Replace if required (see 10.5)
ERR	Floor zone signal disappeared	Floor zone sheet metal has been moved outside	Adjust suspension of floor zone
U4	during relevelling down	the sensor zone, at relevelling	sheet metal / sensor
	2. Lift has passed floor zone during	Servo valve error	Check bypass pressure (see 10.1.3)
	relevelling down		Check servo (see 10.1.1),
	-		Replace if required (see 10.5)
	Sensor for floor zone GZ is active	Floor zone sheet metals has been moved	Make a new learn floor travel
U5	outside floor zone	without a new learn floor travel has been done	
		Sensor has indicated a foreign metal object	Check/Search for metal objects
		without floor zone	close to the sensor
		Encoder position has been moved in relation to	Check encoder and its suspension
		the floor zone	incl. gear belt and gear wheel
		24V between P632:1-2 (sensor at P210:2)	Check/replace sensor GZ
ERR U6	Sensor for floor zone GZ is inactive	Floorzone sheet metal is missing at	Mount a new floor zone sheet metal
06	inside floor zone	deceleration to floor	and make a new learn floor travel
		Floorzone sheet metal has been moved outside	Adjust the suspension of floor zone
		the sensor zone at deceleration to floor	sheet metal / sensor
		Encoder position has been moved in relation to	Check encoder and its suspension
		the floor zone	incl. gear belt and gear wheel
		No 24V between P632:1-2	Check/replace sensor GZ
		(sensor at P210:2)	
	Lost servo current during down	Power failure in circuit to servo valve	Check power supply circuit
U7	travel Lift speed has probably increased	The outputstage transistor that controls the	Replace control node board
	some and then emergency stopped	power to the servo, faults	Tropiado dominor flodo board
ERR	Door overbridging relay active at	Car node board faults	Replace car node board
U8	start (Relay K607,K608)		
	Door overbridging relay active	Car node board faults	Replace car node board
U9	before door opening	<b>-</b>	
	Door overbridging relay became	Floorzone sheet metal has been moved outside	Adjust the suspension of floor zone
V1 ERR	inactive during door opening sensor zone at deceleration to floor  Sabotage switch behind car panel Car panel has been removed		sheet metal / sensor  Restore car panel
V2	activated	Oar parier has been removed	TCOSIOTE CAL PATIEI
	33.13.04	Interruption/function error of switch or wiring,	Search for break/function error
		connected to programmable input	in switch/wiring
ERR	Extra contact low pit active	Contact in security carpet or door is activated	Reset blocking by Esc-button
V3			
		Interruption/function error of switch or wiring,	Search for break/function error
		connected to programmable input	in switch/wiring
INFO		Auxiliary power of the buldning is active, Info	
V4	Lift disabled	Interruption/function array of awitab as wising	Soarch for brook/function arror
		Interruption/function error of switch or wiring, connected to programmable input	Search for break/function error in switch/wiring
		connected to programmable input	in Switch/wiring



T 100 20 EN Side 17

Code	Description	Possible Cause	Suggested Action
	Priority travel in car	Information	
V5			
		Interruption/function error of switch or wiring,	Search for break/function error
		connected to programmable input	in switch/wiring
INFO	"Out of service"-switch activated	Information	
V6			
		Interruption/function error of switch or wiring,	Search for break/function error
	1.90	connected to programmable input	in switch/wiring
INFO	Lift parked	Information	
V7		Later was the effect of the amount of the State of the state of	On a male for a least of the section
		Interruption/function error of switch or wiring,	Search for break/function error
EDD	IPdd Donor of the Popular	connected to programmable input	in switch/wiring
	Hidden Door contact landing door	Landing door safety circuit is closed, but not	Search for break/function error
V8	inactive (Extra door contact)	the extra door contact, connected to	in switch/wiring
EDD	Extra contact low too cotionted	programmable input	Poort blooking by Foo button
	Extra contact low top activated	Contact in security carpet on car roof or door	Reset blocking by Esc-button
V9		is activated	
		Interruption/function error of switch or wiring,	Search for break/function error
		connected to programmable input	in switch/wiring
ERR	Landing door floor (n) side 2 open	Door contact closed door (swing door)	Check door contact closed door
X(n)			
		Safety circuit open at P1:2	Check wiring routing
ERR	Door reversals more than 10 times	Foreign object in door opening prevents	Check and clean door opening
Х9	without that door has been closed.	door closing	
	Closing force limiter or photocell is	Photocell/closing force limiter faults	Search for break/function error
	activated at every door closing	(side 1 P901:4, side 2 P902:4)	in switch/wiring
ERR	Landing door floor (n) side 2	Door contact locked door is not closed Check door contact locked	
Y(n)	unlocked (not main side)		
		Retracting ramp do not functions	Check retracting ramp magnet/
			power supply
		Safety circuit open at P8:2	Check wiring routing
ERR	Door reversal button activated	Door button, Destination buttons or	Check buttons
Y9	Doc. 70 votodi battori dotivatoa	Call buttons keeps the door open	Chook buttons
	Floor node at floor (n) side 2	No bus communication with or power supply to	Check connections
	no communication	floor node	
,	(not main side)		
	(	There are no floor node with correct address	Check address switches
		Floor node faults	Replace floor node board
	No communication with No bus communication with or power supply to		Check connection in machine room
<b>Z</b> 9	floor nodes	any floor node	(X1, P204:7-10)
		There are no floor node with correct address	Check address switches
EDD	Constant blacked	Floor nodes fault	Replace floor node boards
	System blocked	Connected PC is in log in mode	Log out of menu "change of
PC			parameters" in connected PC

3

# Troubleshooting Ver. 2

Hydroelite 3G-1

# Errors not shown at the Display

Description	Possible Cause	Suggested Action	
Lift is sinking and therefore relevelling frequently	Car sinking due to decreasing oil temperature	Normal with warm oil	
	Internal leakage in hydraulic system	See 10.3	
Handpump out of service	See 10.4	See 10.4	
Uncomfortable start upwards	Too low supply pressure to servo valve	Check bypass pressure (see 10.1.3)	
		Check servo (see 10.1.1), Replace if required (see 10.5)	
	Hydraulic parameters fault	Make a new learn hydraulic travel with cold oil (max 30°C) (see T10033 5)	
	Dirt in servofilter	Check / replace pilotfilter (see 10.9)	
Full speed up reduced	Some of the oil bypassed to the tank due to hydraulic parameters fault	Make a new learn hydraulic travel with cold oil (max 30°C) (see T10033 5)	
	Pump is worn	Replace the pump	
Speed is varying tremendously on display during full speed up, but the lift does not swing	Encoder defect	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required	
Lift swings during full speed down	Encoder defect	Check out the encoder and its rope system incl. suspension and and gear belt. Replace if required	
Brief speed alternations at full speed up     Hard deceleration up     Powerfull swings during acceleration up     Bad stopping accuracy	Servo dither not functions	Check servo (see 10.1.1), Replace if required (see 10.5)	
Sonic disturbance in car		See 10.2	



### 4 Control node

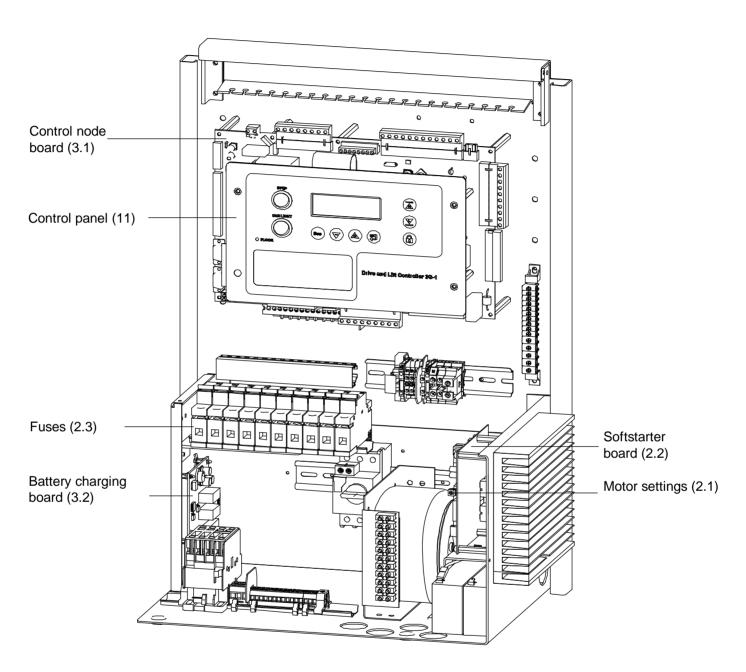


Fig. 4.1 Control node Component overview

#### 4.1 Control node board

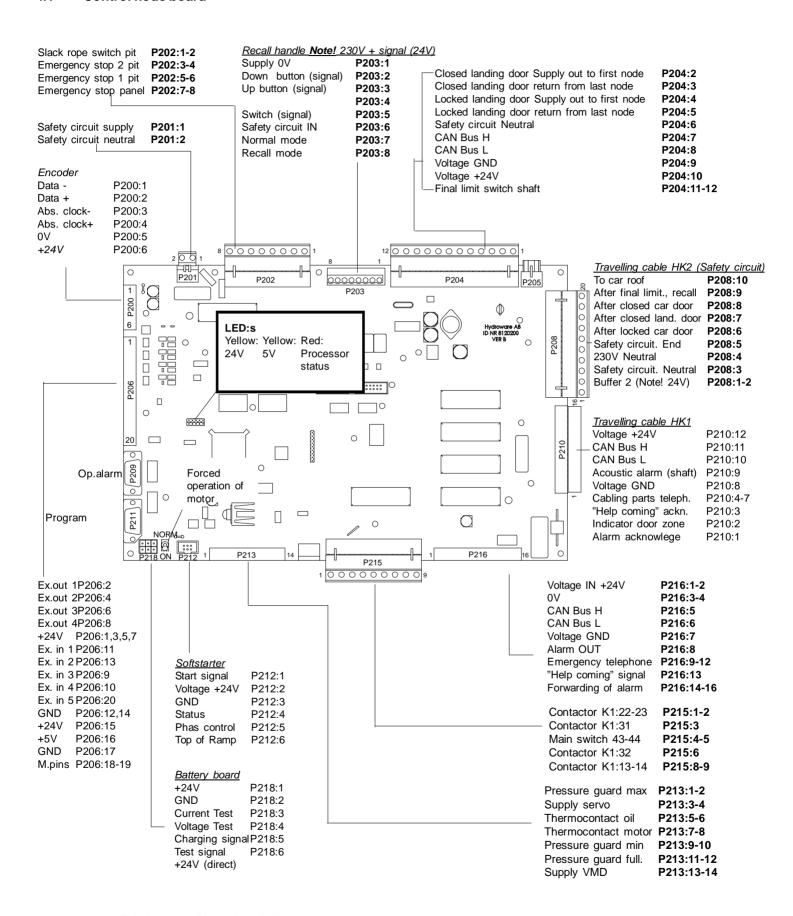
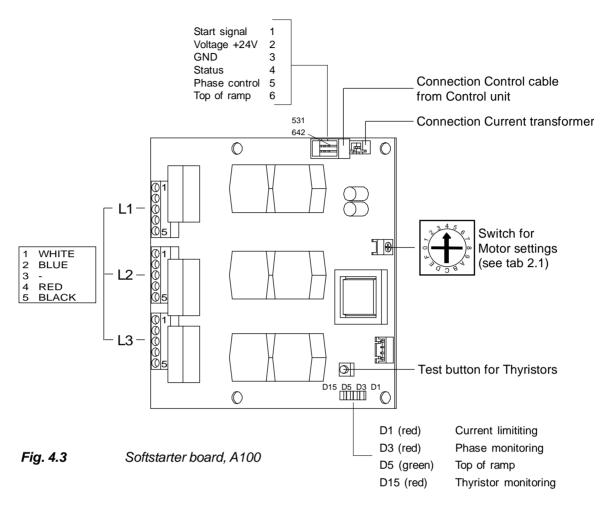


Fig 4.2 Control node board A200

#### 4.2 Softstarter board



#### Indicator LED:s (Light emitting diods):

D1 (red) **Current limit** Indicates that the motor current equals to the limit set for the particular

motor

D3 (red) Phase monitoring Indicates that the relative order of the incoming phases is wrong or that at

least one phase is missing.

See error codes A5 and E6 (error code list 2.2).

D5 (green)Top of ramp Indicates that starting sequence of the motor is finished and the motor

should be running in full speed. The firing angle causes the thyristors to

conduct during the entire AC cycle.

See error codes A6 and A7 (error code list 2.2)

D15 (red) Thyristor Indicates that there is a mismatch between the individual thyristors while monitoring

the motor is not connected. There might be a short circuit or a rupture in

one thyristor.

See error code A2.

While the motor is supposed to be running the lit LED indicates that the

motor is connected and the thyristors are functioning.

See error codes C4 and E2.

This design and information is our intellectual property, It must without our written consent neither be copied in any way nor used for manufacturing nor communicated to third parties.

#### 4.3 Motor settings

For each motor size, the switch on the softstarter board (see fig 4.3) should be set according to tab 4.1.

Switch position	ELMO Motor size (kW)		GMV Motor size (kW)			
	230V/50Hz	400V/50Hz	415V/50Hz	230V/50Hz	400V/50Hz	415V/50Hz
0	-	4.4	4.4	-	4.7	4.7
1	-	6	6	-	5.8	5.8
2	-	7.7	7.7	-	7.7	7.7
3	4.4	9.5	9.5	4,7	9.5	9.5
4	6	11	11	5,8	11	11
5	7,7	12/13	12/13	7.7	12.5	12.5
6		14.7/16	14.7/16	9.5	14.7	14.7
7	9.5 / 11	20	20	-	18.4	18.4
8	12 / 13 / 14.7/16	24	24	11 / 12.5 / 14.7	22.1	22.1
9	-	-	-	-	29.4	29.4
Α	20/24	29	29	18.4	36.8	36.8
В	29	33	33	22.1	44.1 / 51.5	44.1 / 51.5
С	-	40/47	40/47	-	-	-
D	33/40	60	60	29.4 / 36.8	-	-
E	47	-	-	44.1	-	-
F	60	-	-	51.5	-	

Tab. 4.1 Switch modes Softstarter board

#### 4.4 Fuses

Power supply wirings are secured by automatic fuses. If such fuse is subjected to overload, it will autmatically disconnect the circuit (switch set in position "0").

Direct after the error has been corrected, the circuit has to be manually reconnected (switch set in position "1").

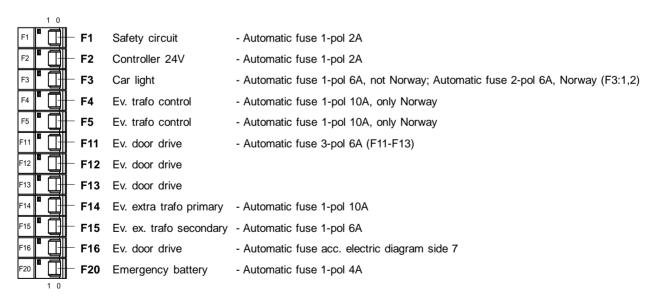


Fig 4.4 Fuses in power module

Fuse **F3** - supply voltage to car light - is not switched off by main switch, but must be **switched off by the car light switch in electrical group central**.

Fuses F4 - F16 are only used when ever applicable

# 4.5 Battery charging board

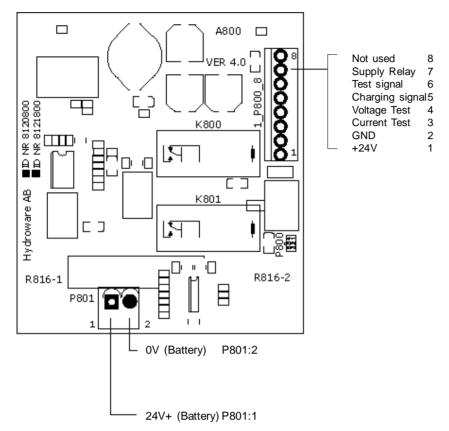


Fig 4.5 Battery charging board A800

The controller is provided with battery backup 24V, 2Ah (2x12V 2Ah lead accumulator). The recharge is done with permanent constant voltage.

Charge voltage: 28.8V

Compensating charge voltage: 27.6V

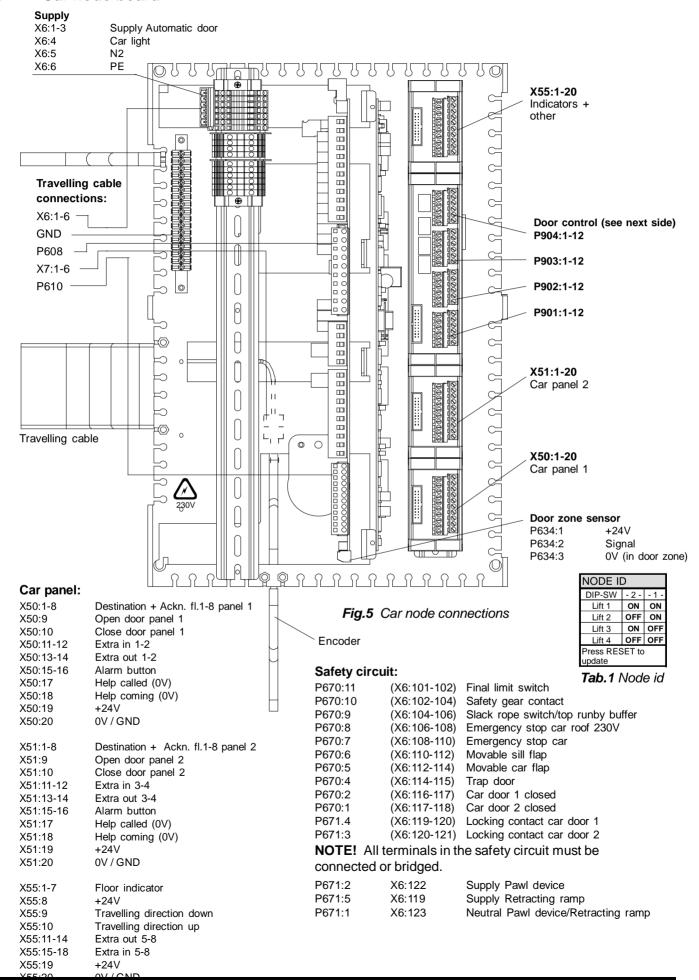
Measure the voltage between fuse F20 and the negative pole of the battery.

At power failure the battery would supply an emergency lamp in the car (5W) for one hour. If the voltage decreases below 20V the battery supply is switched off.

A manual battery test can be performed from menu 2.8.1. The test will last for 45 minutes and the lift must be stationary at floor in the meantime.



#### 5 Car node board





X661:5

Alarm button

# **Troubleshooting Ver. 2**

Supply					
P904:1-5	+24V				
P904:7-11	0V				
P904:6->12	Supply to all re	elays (stop door motion) (+24V)			
Door relays si	Door relays side 1				
P903:3->1	Open signal (0	Open contact at active relay)			
P903:3->2	Open signal (0	Closed contact at active relay)			
P903:6->4	Close signal (Open contact at active relay)				
P903:6->5	Close signal (	Closed contact at active relay)			
<u>Door relays si</u>					
P903:9->7		Open contact at active relay)			
P903:9->8		Closed contact at active relay)			
P903:12->10	υ ,	Open contact at active relay)			
P903:12->11	Close signal (	Closed contact at active relay)			
Door side 2		( - 0 0			
P902:1->7	Supply to relay	` ,			
P902:2->8	Limit switch or				
P902:3->9	Limit swich clo	ose			
P902:4->10	Photocell				
P902:5->11	Door reversal				
P902:6->12					
<u>Door side 1</u> P901:1->7	Cupply to role	( ( 124) ( )			
P901:1->7 P901:2->8	Supply to relay (+24V) Limit switch open				
P901:3->9	Limit switch open Limit switch close				
P901:4->10	Photocelli				
P901:5->11	Door reversal				
P901:6-12	DOOL LEVELS AL				
1 001.0 12					
	Acoustic alarm				
P672:1	X6:70	0V			
P672:2	X6:78	Emergency light +24V			
P672:3		Acoustic alarm +24V			
P672:4	X6:74	Not retract KKN 2			
P672:5	X6:73	Not extend SKN 2			
P672:6	X6:72	Not retract KKN 1			
P672:7	X6:71	Not extend SKN 1			
P672:8	X6:77	Buffer 2			
P672:9	X6:76	Buffer 1			
P672:10	X6:75	+24 V at down travel			
X661:1	PE	Wall socket			
X661:2	230V	Wall socket			
X661:3	N2	Wall socket			
X661:4	+24V				
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\					

Travelling cable HK2	(Safety circuit)
P608:10	To car roof
P608:9	After final limit sw., recall
P608:8	After closed car door
P608:7	After closed landing door
P608:6	After locked car door
P608:5	Safety circuit End
P608:4	230V Neutral
P608:3	Safety circuit Neutral
P608:1-2	Buffer 2 (NOTE! 24V)
Travelling cable HK1	
P610:12	Voltage +24V
P610:11	CAN Bus H
P610:10	CAN Bus L
P610:9	Acoustic alarm (shaft)
P610:8	Voltage GND
P610:4-7	Cabling parts telephone
P610:3	"Help coming" acknowledge"
P610:2	Indicator door zone
P610:1	Alarm acknowledge
Encoder	
X7:1	Data -
X7:2	Data +
X7:3	Abs. clock-
X7:4	Abs. clock+
X7:5	0V

+24V

X7:6

#### 6 Floor node

One floor node for each landing door is mounted on the shaft wiring.

The safety circuit connection is described installation schematic S420xxx\_xx Safety circuit landing doors.

Note that incorrect connectin of terminal P1 resp P8 can cause a bridge connection of the saftey circuit.

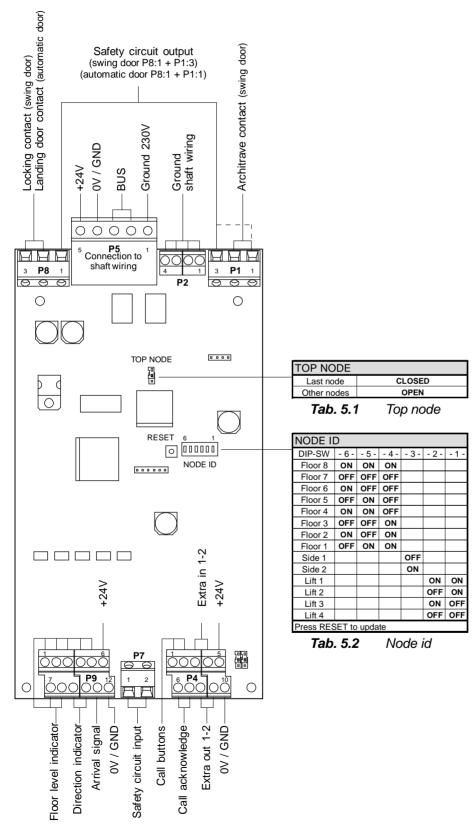


Fig.6.3 Floor node board

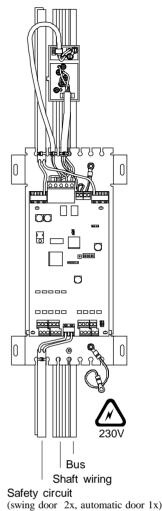


Fig. 6.1 Floor node

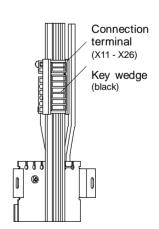


Fig. 6.2 Connection terminal

Check that the key wedge is properly inserted into the connection terminal and that all screws are tightened.



# 7 Shaft wiring and Shaft information

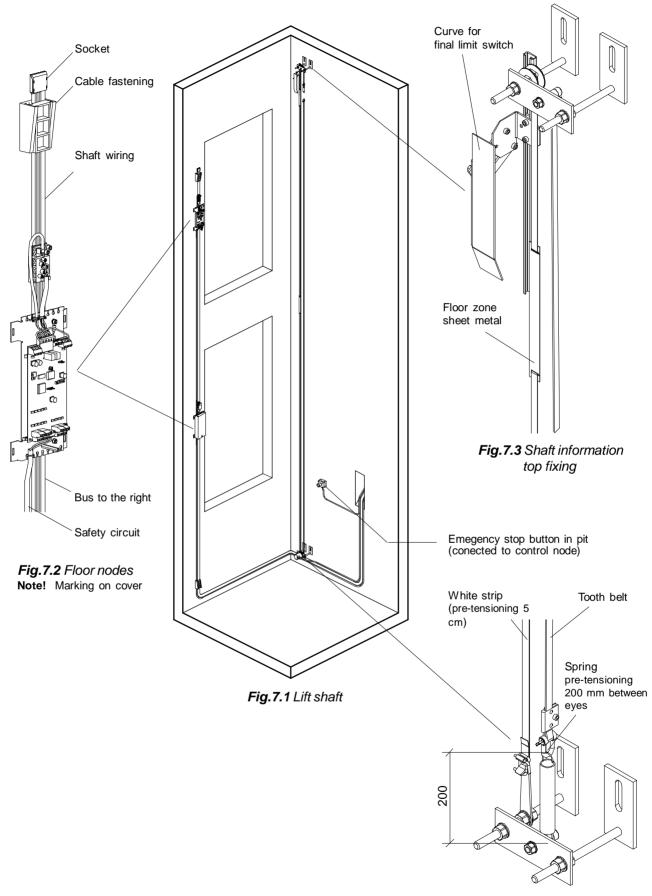
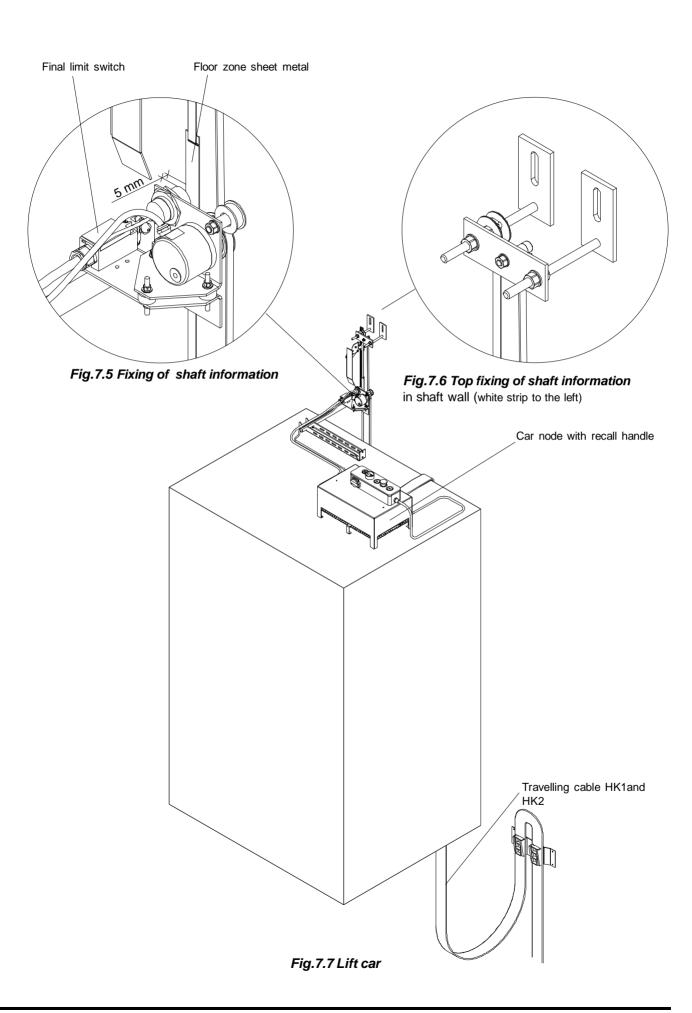


Fig.7.4 Shaft information lower fixing





T 100 20 EN Side 29

### 8 Alarm telephone

#### 8.1 Safeline 2000-Light

(See Hisselekronik "Manual for installation and programming of Safeline 2000-Light)

#### 8.2 Safeline GSM

(See Hisselektronik "Safeline manual GSM 2002")

### 9 Test points

There are some test points available for measuring of voltages, car speed and the set value speed signal. They are arranged as follows:

P206:15 +24V (22.8 - 25.2 V) P206:16 +5V (4.75 - 5.25 V)

P206:17 GND (0V)

P206:18 Set value speed signal 1V = 0.1 m/s

P206:19 Speed 1V = 0.1 m/s

#### Tab. 10.1 Test points

To check out that the wiring for the bus system is correct, the resistance between bus wirings can be measured. All voltages must be switch off during the measurement (even the battery backup)

When the complete bus system is connected, the resistance should be 60 ohm.

If car node (P610) or shaft wiring (P204) are disconected, the resistance between the wirings should be 120 ohm.

The servo valve current can be measured with a voltmeter applied across terminal X3:3-4. 1 V equals 1 A.

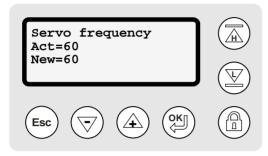
#### 10 Power unit

#### 10.1 Test and action of servo valve function

#### 10.1.1 Temporary alternation of dither frequency

If you suspect an error in the servo valve you can find out if this reallythe fact by temporarily alter the dither frequency of the valve current. This can be done when being in air bleeding mode, which is obtained when the display is in menu level 6.1.6.1.

1. Change the servo frequency to 50 Hz, save, and return to normal mode.



- 2. Make a normal travel. If the lift performs better with the new dither frequency, the error probablyis related to the servo valve.
- 3. Reset the servo frequency to the earlier value (usually 100 Hz) and perform a new hydraulic travel.
- 4. Make a new normal travel. The lift might now perform the travel correct, but if not, you have to replace the servo valve.

#### 10.1.2 Torque of the screws

Wrong tighened fastening screws can degrade the servo function (the dither frequency dercreases). Therefore, always check the torquing according to below if you suspects error in the servo valve.

- 1. Loosen the two fastening screws (M6) ca one turn. (See the fastening screws position Fig. 13.6.)
- 2. Alternately tighen the two fastening screws.

NOTE: Tighten the screws with the same torque, but do not tighten the screws too tight!

#### 10.1.3 Check of the servo valve supply pressure

Too low supply pressure can cause that the lift starts with jerk upwards or not starts at all.

Too low supply pressure is caused either of a too low bypass pressure at start upwards, or that any of the filters in the valve is clogged. See filter positions according to Fig. 10.5, Fig. 10.6 and Fig. 10.12.

#### Check of the bypass pressure (start pressure)

- 1. Switch off the current.
- 2. Connect a wire link between the safety terminal F1 and the connector A1 of the contactor K1.
- 3. Switch on the power again.
- 4. Close the shut-off tap and make the valve pressure less by pressing the VMD valve.
- 5. Start the motor manually by switch on the switch S8 on the main board.
- 6. The bypass pressure can now be read off on the manometer.
- Check that the bypass pressure is higher than 3.5 bar. If the pressure is lower, check the servo valve out-stick according to section10.1.4.

#### Increase the bypass pressure

If the bypass pressure is too low despite that he servo valve out-stick is correct, you can increase the servo valve by:

- 1. Remove the servo back according to Fig. 10.1.
- 2. Plug in a stop screw SK6SS M8x12 to the threaded hole in the back of the servo piston.
- Replace the short screw in hte servo back with a longer screw M6x25. Also mount a check nut M6 on the screw.
- 4. Reassemble the backon the servo again.
- 5. Make sure that the M&-screw in the back is almost totally screwed out.
- 6. Check the bypass pressure according to section 5.3.1, at the same time as the M6-screw is slowly screwed in. Lock up the screw with the cheek nut when the manometer shows 5 bar.
- 7. Perform a new learn hydraulic travel (see T10033 5).

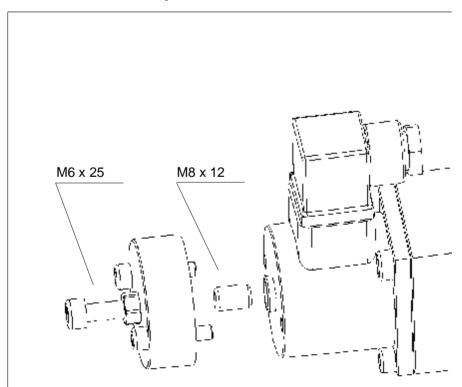


Fig. 10.1 Removal of the servo valve back

#### 10.1.4 Check of the servo valve out-stick

Wrong servo out-stick can also lead to that the servo current will be beyond the allowable current range for the servo.

A too small servo out-stick can also cause a too low start pressure (bypass pressure).

Check and if required adjust the servo out-stick according to instructions below (see Fig. 10.2):

- 1. Remove the servo back.
- 2. Press in the servo piston as far as possible and measure by vernier calliper howmuch the servo spool sticks out. Measured value should be 2.3-3-0 mm.
- 3. To adjust the servo out-stick: Remove the servo and the VB-spool from the valve manifold.
- 4. The servo is connected to the VB-spool by means of a articulated junction. Between this junction and the VB-spool there are thin washers (most often 2x0.5mm) that are used to adjust the servo out-stick.
  - Make the adjustment by add or remove washers.
- 5. Reassemble the servo and the VB-spool and then check the measure of the servo out-stick again.
- 6. Perform a new Learn hydrulic travel (see T100 33 5)

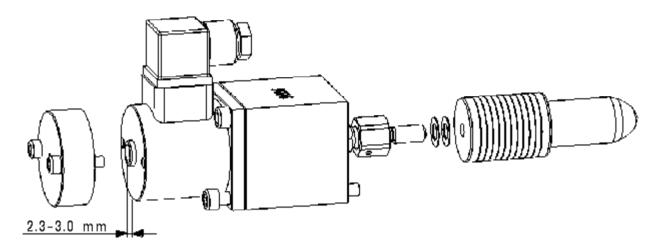


Fig. 10.2 Check and adjustment of the servo out-stick

#### 10.2 Sonic disturbance in the car

If you hear a disturbing humming sound in the car, emanating from the dither frequency of the valve current, you can use the routine descriebed under section 10.1.1 . The tendency for sonic disturbances in car varies with the particular installation due to resonance phenomena.

The default value is100 Hz. There is a good chance that a minor change of the dither frequency to 120 Hz dramatically will reduce the sounds in the car.

#### 10.3 Internal leakages in the valve system

Perform the following test to determine an internal leakage in the valve system:

NOTE: The oil temperature must be the same as the air temperature when this test is performed.

- 1. Close the shut-off valve.
- 2. Increase the pressure to ca 30 bar by operating the handpump.
- 3. If the pressure drops more than 5 bar in 3 minutes there is an internal leakage in the valve. Find out if the leakage is located in the handpump (10.3.1), in the emergency lowering valve VSMA (10.3.1 alt. 10.3.4), in the solenoid valve VMD (10.3.2), in the non-return valve VRP (10.3.3) according to the description for respective section. Eliminate the leakage according described corrective actions.

#### 10.3.1 Leakage in handpump / Emergency valve VSMA

Search method:

Search for leakage by loosening the air bleeder screw on the hand pump. If oil comes out through the bleeder screw, there is a leak.

Corrective actions:

- 1. Remove the check valve located at the jack side of the hand pump (see 10.4.2).
- 2. Check the ball seat for any dirt.
- 3. Replace the ball.
- 4. Tap the ball gently by using a punch and a hammer.
- 5. Reassemble the check valve.
- 6. Search for leakage again.

If there still is a leakage, dismantle the emergency lowering valve VSMA (see 10.7.1).

- 7. Check the ball seat for any dirt.
- 8. Replace the ball.
- 9. Tap the ball gently by using a punch and a hammer.
- 10. Reassemble the VSMA valve (see 10.7.2)
- 11. Search for leakage again.

If there still is a leakage, replace the ball in the non-return valve of the handpump to a larger ball: 1st class 6.35mm.

#### 12. (Only for valve size 52-216 I/min):

12. Search for leakage again.

If there still is a leakage, remove the side plate incl. handpump (see 10.8.2). Remove the stop screw, which is mounted on the inside of the plate, according to Fig 10.3. Clean the stop screw and provide it with teflon tare or sealing fluid before it is reassembled on the side plate again. Reassemble the side plate.

13. Search for leakage again.

If there still is a leakage, exchange the complete side plate of the valve including the handpump and the valve VSMA (se 10.8.2).

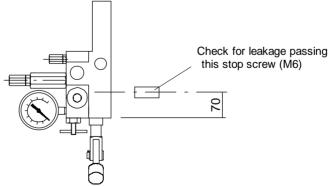


Fig 10.3 Check for leakage passing this stop screw (Only for valve size 52-216 l/min)

#### 10.3.2 Leakage in solenoid valve VMD

Search method:

Search for leakage by inspecting the plastic tube connected to the valve manifold below the VMD valve. If there is oil coming out through the tube, there is a leak.

Corrective action.

- 1. Dismantle the VMD valve (see 10.6.1).
- 2. Check the ball seat for any dirt
- 3. Replace the ball.
- 4. Tap the ball gently by using a punch and a hammer.
- 5. Reassemble the valve (see 10.6.2).
- 6. Search for leakage.

If there sstill is a leakage, exchange the complete valve VMD.

#### 10.3.3 Leakage in the non-return valve VRP

Search method:

Search for leakage by removing the plate on the right side of the valve manifold (see 10.8.1).

Corrective action:

- 1. Remove the left side of the block including the handpump.
- 2. Remove the valve VRP.
- 3. Exchange the seal of the valve VRP.
- 4. Reassemble in reverse order.

#### 10.3.4 Large leakage in the emergency lowering valve VMSA

In exceptional cases it can be a leakage in the emergency valve despite that no oil comes out of the bleeder screw.

Search method:

This can be checked by removing the inlet tube to handpump (see 10.4.2). Dismantle and clean the valve according to 10.3.1: 11-13.

#### 10.4 Faults in the handpump

Problem description	Possible Cause	Suggested Action
Either no resistance is felt when operating the handle, or a resistance like compressing air is felt	Air in handpump	Bleed the handpump according to installation instruction (seeT10033 12).
	Coupling of the inlet tube is not airtight  Leakage in check valve located at the tank side of handpump	Check the inlet tube with its coupling  Clean and tap the seat of check valve according to 10.4.1.
A squeaking noise is audible when the handle is pressed against the valve	The pressure relief valve of the handpump has been released	Check the adjusted pressure and readjust if necessary according to the installation instruction (see T10033 11).
When the handle is pressed it will slowly moves back to its outer position by itself	Leakage in the check valve located at the jack side of the handpump	Clean and tap the seat of the check valve according to 10.4.2.

#### 10.4.1 Leakage in the check valve located at the tank side of the handpump

see Fig 10.4

- 1. Remove the inlet pipe and its coupling.
- 2. Remove the check valve including the adapter for the inlet tube.

#### NOTE: Be careful so that the ball des not fall into the tank.

- 3. Check the ball seat for any dirt.
- 4. Place the ball in the seat and tap the ball by using a punch and a hammer.
- 5. Reassemble.

#### 10.4.2 Leakage in the check valve located at the jack side of the handpump

see Fig 10.4

Search method:

Search for leakage by undo the bleeder screw. If oil comes out through the bleeder screw there is a leakage.

Corrective action:

- 1. Remove the check valve located at the jack side of the handpump.
- 2. Check the ball seat for any dirt.
- 3. Replace the ball.
- 4. Tap the ball carefully towards the seat by using a punch and a hammer.

#### **OBS:** Aluminium seat, tap carefully!

#### 5. Reassemble.

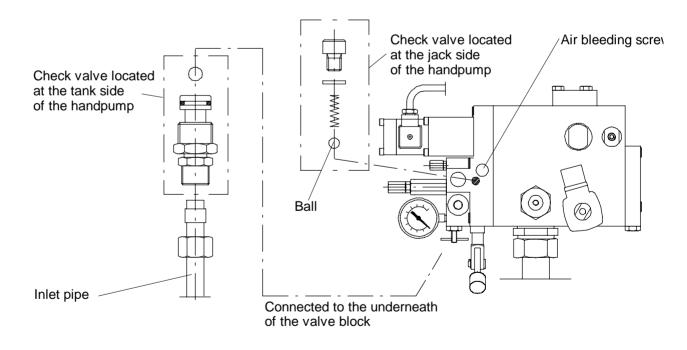


Fig. 10.4 Dismantling the check valve in the handpump

#### 10.5 Exchange of servo valve

#### 10.5.1 Removal

- 1. Close the shut-off valve.
- 2. Make the system pressureless by manually operationg the valve VMD.
- 3. Remove the servo valve according to Fig. 10.5 (valve size 52-216 l/min) or Fig. 10.6 (valve size 250-600 l/min). The roll pin connection **must not** be removed. Use the pliers to hold the round bar and prevent that the roll pin connection is loaded and damaged.

#### 10.5.2 Reassembling

- 1. Clean the threads of the coupling between servo and spool and applicate some adhesive on the threads before reassebling.
- 2. Make sure that filter and o-rings are located in their correct positions (see Fig. 10.5 or Fig.10.6).
- 3. Reassemble in reverse order. Exchange the roll pin connection (FRP 3x20) if it has been damaged during the servo removal.
- 4. Perform the air bleeding procedure according to T10033 section 3 and perform a new learn hydraulic travel according to T10033 section 5.

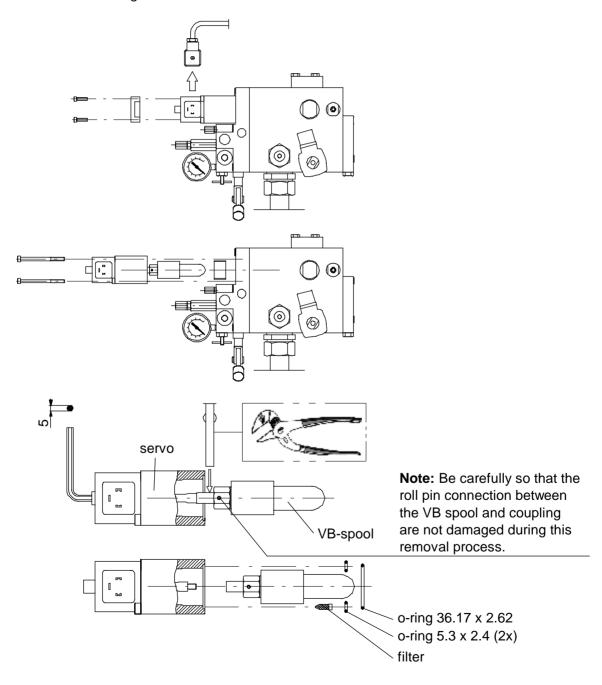
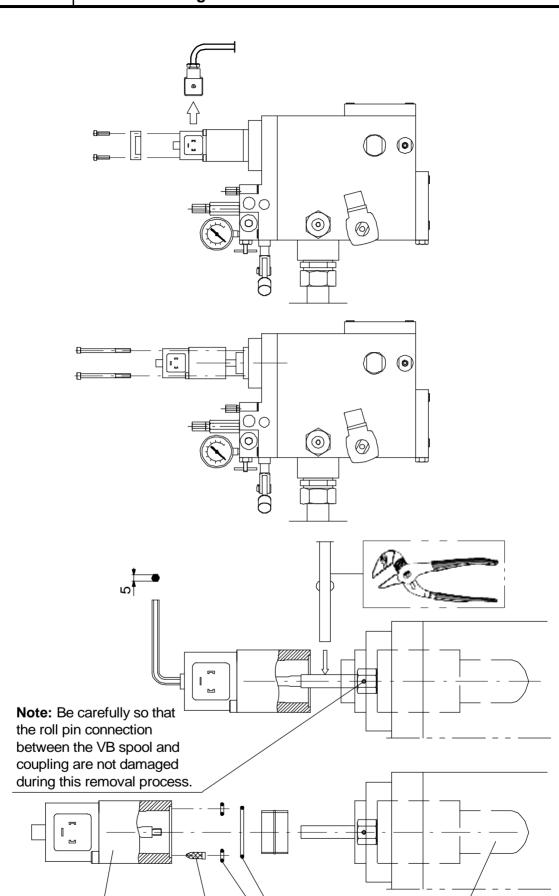


Fig. 10.5 Exchange of servo valve (Valve size 52-216 l/min)



o-ring 36.17 x 2.62

o-ring 5.3 x 2.4 (2x)

VB-spool

Fig. 10.6 Exchange of servo valve (Valve size 250-600 l/min)

servo

filter

#### 10.6 Dismantling of the solenoid valve VMD

#### 10.6.1 Removal

- 1. Close the shut-off valve.
- 2. Make the system pressureless by manually operate the valve VMD. (Press the peg on the top of the valve).
- 3. Remove the VMD valve according to Fig. 10.6.

#### 10.6.2 Reassembling

- 1. Make sure that the o-rings are located in their correct positions.
- 2. Reassemble in reverse order.

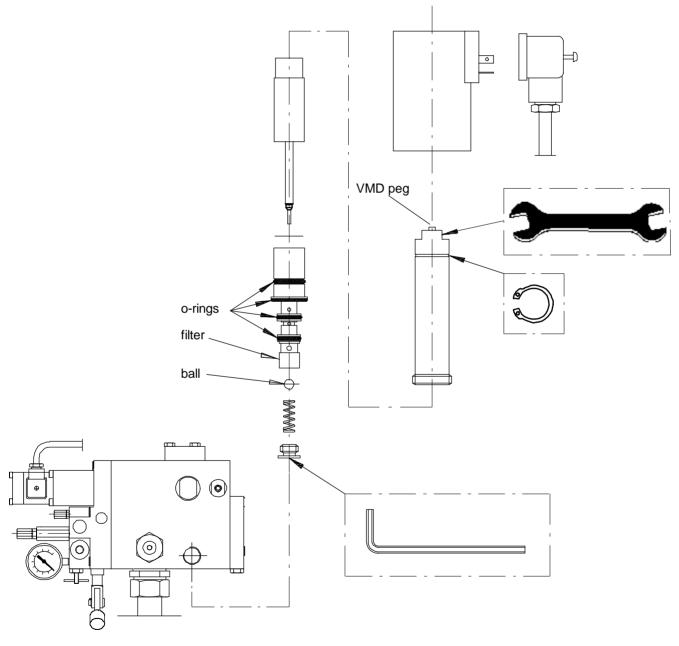


Fig. 10.7 Dismantling of the solenoid valve VMD

#### 10.7 Dismantling the emergency lowering valve VSMA

#### 10.7.1 Removal

- 1. Close the shut-off valve.
- 2. Make the system pressureless by manually operate the valve VMD. (Press the peg on the top of the valve.)
- 3. Remove the VSMA valve according to Fig. 10.8.

#### 10.7.2 Reassembling

- 1. Make sure that the o-rings are located in their correct positions.
- 2. Reassemble in reverse order.

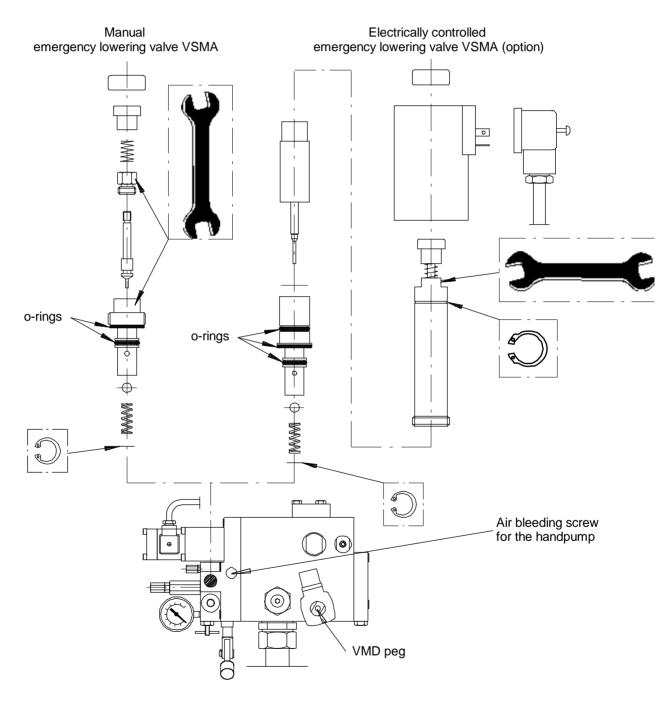


Fig 10.8 Dismantling of the Emergency lowering valve VSMA

### 10.8 Dismantling of side plates and the VRP valve

#### 10.8.1 Check of leakage in the VRP valve

Search method:

Search for leakage by remving the side plate according to Fig. 10.9 and look for oil coming from the end of the VRP valve. This check must be done with the valve system in pressure.

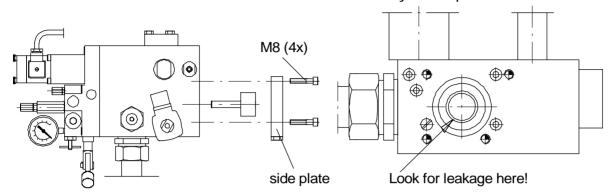


Fig. 10.9 Check of leakage in the VRP

### 10.8.2 Removal of the side plate including the handpump

- 1. Close the shut-off valve.
- Make the system pressureless by manually operate the valve VMD. (Press the peg on the top of the valve.)
- 3. Remove the side plate and the VRP valve according to Fig. 10.10.

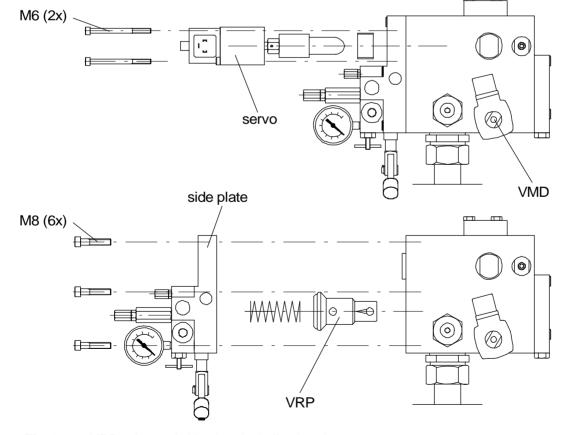


Fig. 10.10 VRP valve and side plate including handpump

# 10.8.3 Replacement of the seal

- 1. Remove the screw, but be careful so that the slide surface of the valve not is damaged.
- 2. Exchange the seal.
- 3. Apply adhesive on the screw and reassemble the valve.

NOTE: The seal for the VRP valve is included in the gasket set for the valve system.

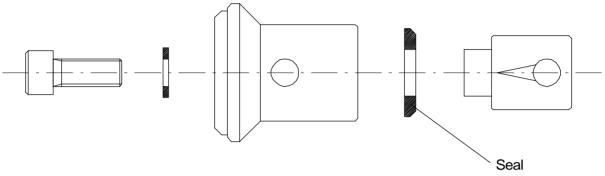


Fig. 10.11 Non-return valve VRP

#### 10.8.4 Reassembling

- 1. Make sure that the o-rings are located in correct positions.
- 2. Reasseble in reverse order.

### 10.9 Exchange of pilot filter up and down

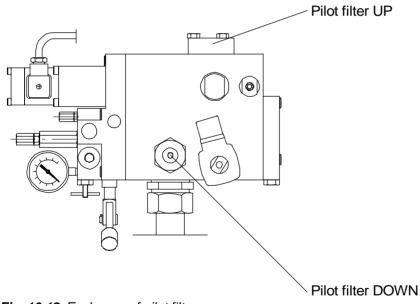


Fig. 10.12 Exchange of pilot filter



#### 10.10 Forced Upwards travel procedure

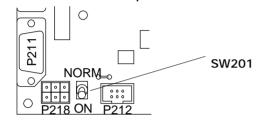
Only if the electronic system by any reason should be out of order so that normal travel is impossible, you may follow the following procedure:

1. Switch off the main power.

NOTE: Before removing the screw, note the distance between the body of the pressure relief valve and the top of the screw head so that you do not influence the pressure adjustment when you replace it.

- 2. Remove the center screw from the end of the servo valve and replace it with the M6 screw from the pressure relief valve (see T10033 section 10).
  - The lift will not travel with normal speed with load again unless you have placed it back in its normal position again afterwards.
- 3. Make a bridge connection between P215:7 and P215:9.
- 4. Switch on the main power. Switch the switch SW201, at the bottom to the left on the control node boardi n its "ON" mode. The motor will perform a soft start.

  You can start or stop the motor whenever you want by switching the switch SW201.



- 5. The display will show info code O9.
- 6. Now you will be able to force the lift upwards by carefully turning the screw in the center of the valve clockwise.
- 6. As soon as the car is moving, the display will show the car speed and then "O9" again when it has stopped. To stop the motor running, switch back the switch SW201 in NORM position again.

NOTE: Afterwards, switch off the main power again and remove the bridge between P215:7 and P215:9. Remove the M6-screw and replace with the ordinary screw!

#### 10.11 Emptying the jack

- 1. Place the lift at the bottom floor.
- 2. Manually operatate the VMD valve until the jack is pressureless.
- 3. Loosen the bleeder screw on the top of the jack.
- 4. Replace the M8 screw located in the middle of the side plate with a minimum 30mm long screw (see Fig. 10.13.
- 5. When the screw is screwed in it will force the check valve VRP to open and the oil in the jack is drained to the tank.
- 6. If compressed air is available, it is favorable to connect this to the bleeder point of the jack to empty the jack and the hose completely.
- 7. Do not forget to replace the original screw in the side plate.

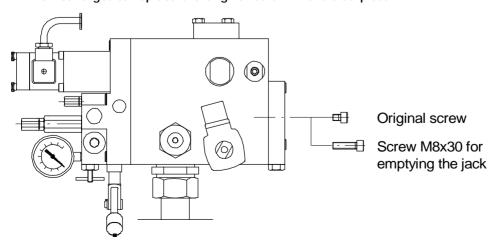
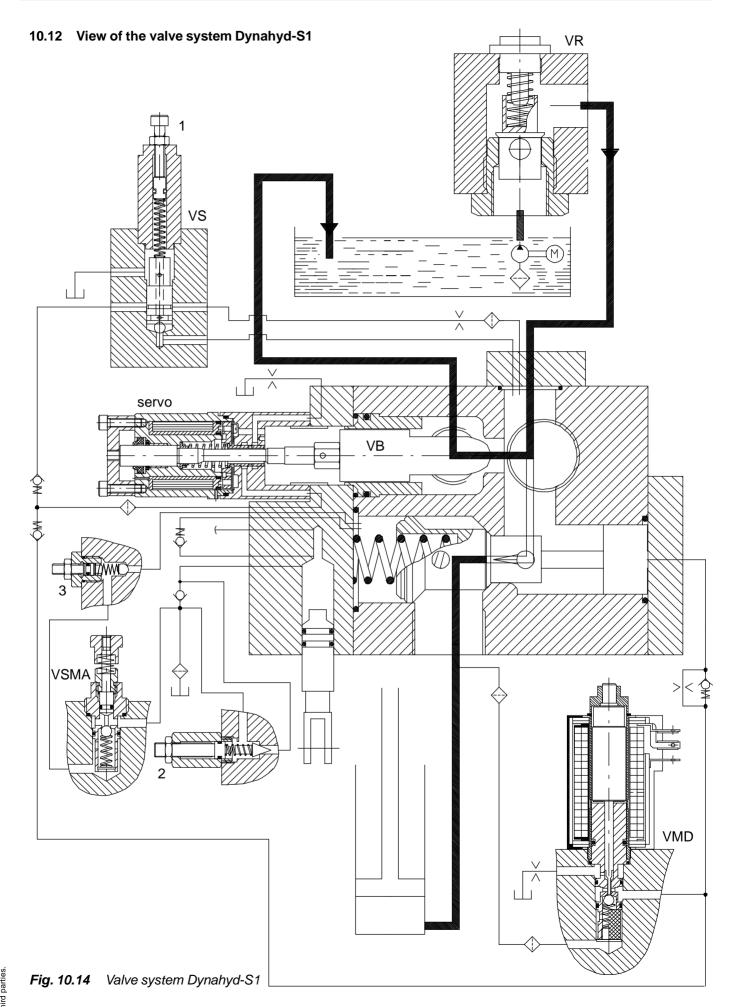


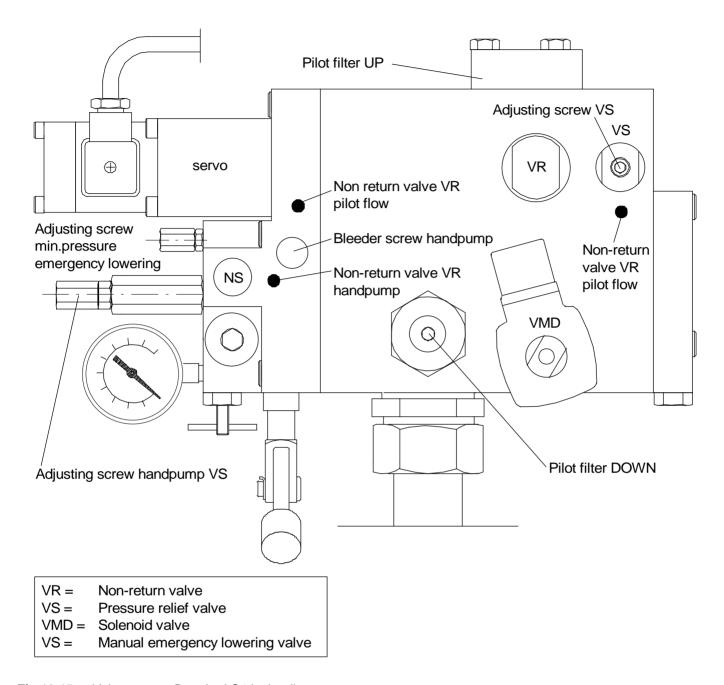
Fig. 10.13 Replacement of the screw in the side plate







# 10.13 Top view of the valve system Dynahyd-S1 incl. adjustment screws



Valve system Dynahyd-S1 incl. adjustment screws Fig 10.15